INTERLOCAL AGREEMENT BETWEEN THE LOWER RIO GRANDE VALLEY DEVELOPMENT COUNCIL

Deleted: MEMORANDUM OF UNDERSTANDING

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CITY OF

, POLICE DEPARTMENT

REGARDING COOPERATIVE EXTENSION SERVICES FOR LRGV ACADEMY SITE

This Interlocal Agreement (the "Agreement") is entered into by and between the LOWER RIO GRANDE VALLEY DEVELOPMENT COUNCIL ("LRGVDC"), a Regional Council of Government and political subdivision of the State and the CITY OF TEXAS, ("City"), a home rule municipality, By and Through The POLICE DEPARTMENT (LAW ENFORCEMENT AGENCY) regarding the implementation of a cooperative extension services for the regional police academy under the Interlocal Cooperation Act, Chapter 791, Texas Government Code, as the same may be amended from time to time, to be effective as of the date on which the last Party signs this Agreement (the "Effective Date"). The City and the LRGVDC are collectively referred to herein as the "Parties" and are each a "Party".

WITNESSETH:

WHEREAS, Chapter 791 of the Texas Government Code, as amended, titled Interlocal Cooperation Contracts, authorizes contracts between political subdivisions for the performance of governmental functions and services;

WHEREAS, the Regional Police Academy as a division of the LRGVDC is tasked with representing the Rio Grande Valley and supporting law enforcement agencies with almost 50 years of experience administering training resources and programs for the development of qualified law enforcement officers throughout the region:

WHEREAS, the LRGVDC Regional Police Academy utilizes a wide-variety of law enforcement instructors to provide a comprehensive, diverse academy, incorporating the expertise of some of the finest training officials in the region;

WHEREAS, LRGVDC and POLICE DEPARMENT have agreed to cooperate with each other for the performance of governmental functions and provide basic police academy training, in-service police training for POLICE DEPARTMENT officers, other area police officers, and prospective peace officer candidates:

WHEREAS, the LRGVDC, for the purposes of performing functions of law enforcement through its REGIONAL ACADEMY, has a Law Enforcement Academy with a TCOLE Agency Number (TCOLE REPORTING);

WHEREAS, the POLICE DEPARTMENT has a need for Basic Peace Officer Academy and TCOLE REPORTING, when POLICE DEPARTMENT

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eretofore entered into	this Agreement providi POLICE DEPARTMEN	ng for COOPERAT T for law enforcem	IVE EXTENSION ent purposes; and	SERVICES		Deleted: BLANK	
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Academy LRGV Academy BPOC Rules, Policies, and Procedures attached believed: Rule hereto and incorporated by reference as Exhibit "A".	es and Regulations
POLICE DEPARTMENT agrees, for any class facilitated by the AGENCY, to provide both a legibly written sign-in roster with PID numbers as well as a typed LRGVDC TCOLE Report of Training Form attached hereto and incorporated by reference as Exhibit "B".	NK.
POLICE DEPARTMENT agrees, for any class Deleted: BLA facilitated by the AGENCY, to provide a list of clearly defined and spelled out learning objectives.	NK.
POLICE DEPARTMENT agrees to provide, for any class facilitated by the AGENCY, a concise, up to date, easy to follow lesson plan.	.NK
POLICE DEPARTMENT agrees to provide, for any class facilitated by the AGENCY, an up-to-date instructor bio-sketch. Deleted: BL	
POLICE DEPARTMENT agrees to provide, for any class facilitated by the AGENCY, a typed LRGVDC Regional Police Academy Score Sheet attached hereto and incorporated by reference as Exhibit "C".	NK.
POLICE DEPARTMENT agrees to provide, for any class facilitated by the AGENCY every student in every class, a completed LRGVDC Regional Police Academy Course/Instructor Evaluation form attached hereto and incorporated by reference as Exhibit "D".	NK.
POLICE DEPARTMENT agrees to allow the LRGVDC Regional Police Academy Coordinator or his/her designee unfettered access to classes and/or record related to classes facilitated by the AGENCY for compliance and auditing purposes.	NK.
The TCOLE Agency Number is assigned, and proprietary to LRGVDC and Regional Police Academy and TCOLE REPORTING is subject to the policies, rules and procedures established by the LRGVDC.	
POLICE DEPARTMENT agrees that TCOLE REPORTING shall be solely used for the law enforcement purpose of reporting training.	.NK
POLICE DEPARTMENT hereby acknowledges and agrees that failure to comply with any of the terms of this agreement, and	NK

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termination of this agreement, including further TRAINING and TCOLE REPORTING. To the extent permitted under the Constitution and the laws of the State of POLICE DEPARTMENT shall be solely Deleted: BLANK responsible for any injuries or damages to persons arising out of the acts or omissions of its employees and shall maintain liability insurance coverage for any such loss. Proof of same shall be provided to LRGVDC prior to any TCOLE REPORTING. I. Findings The recitals set forth above are incorporated herein for all purposes and are found by the Parties to be true and correct. It is further found and determined that the Parties have authorized and approved this Agreement by their respective entities, and that this Agreement will be in full force and effect when executed by all Parties. II. RESPONSIBILITIES/DUTIES 2.1 LRGVDC will: A. Provide quality Basic Peace Officer Academy training, as per requirements established by the Texas Commission on Law Enforcement and Chapter 1701 of the Texas Occupations Code. B. Provide quality in-service peace officer training as per requirements established by the Texas Commission on Law Enforcement and Chapter 1701 of the Texas Occupations Code. C. Insure that all **POLICE DEPARTMENT** sworn personnel receive the minimum required Deleted: BPD training as mandated by the Texas Commission on Law Enforcement and the Chapter 1701 of the Texas Occupations Code. D. Provide at no cost Basic Peace Officer Academy training for up to the first FOUR (4) Deleted: the **POLICE DEPARTMENT** personnel per academy, known as sponsored cadets. Deleted: BPD E. Limit each class to a maximum of 24 participants, including those sponsored by the City of Police Department (both day and evening classes). When a day or night Deleted: Blank academy is operable in the City of there must be a **minimum** of **12** Deleted: Blank 's Day or Night academies enrollment drops below participants. If the City of _____ Deleted: Blank FIVE (5) participants, those enrolled may be relocated to one of the other operable sites at the discretion of LRGVDC.

or any rule or policy incorporated herein by reference, shall result in the

F. Provide POLICE DEPARTMENT 60-day advanced notice of forthcoming scheduled Basic

Pease Officer Course academy to be held at POLICE DEPARTMENT facilities, after

coordinating with POLICE DEPARTMENT the logistics of preliminary applicants and final acceptance toward the minimum number of participants.

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G. Schedule, coordinate and conduct all police training activities, when **POLICE DEPARTMENT** instructors, facilities or equipment are utilized in the training activity.

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H. Utilize LRGVDC instructional staff, facilities, equipment and support staff, as appropriate and available, when POLICE DEPARTMENT instructors, facilities or equipment are not utilized in the training activity.

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- I. Provide reporting of applicable training activities to Texas Commission on Law Enforcement upon submission of competent documentation including sign-in rosters, learning objectives, lesson plans, instructor bio-sketch, instructor evaluations, course evaluations, testing instrument, test key, all applicable handouts provided, and or any documents related to the course at the request of Training Coordinator.
- J. Provide supervision of all instructors while conducting training functions of the LRGVDC Regional Police Academy.
- K. Provide supervision of students attending training functions of the LRGVDC Regional Police Academy.
- L. Provide lesson plans, learning objectives, and any and all media visual training material in conjunction with any Basic Peace Officer Course or instructed in-service courses as part of any Basic Peace Officer Course in accordance with Title 37, Part 7, Chapter 215 TAC 215.9 assuring that all TCOLE Rules and Regulations are met at POLICE DEPARTMENT. The ____ Training Coordinator will:

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- (1) ensure compliance with commission rules and guidelines:
- (2) prepare, maintain, and submit the following reports within the time frame specified:
 - (A) reports of training:
 - (i) basic licensing course shall be submitted prior to students attempting a licensing exam; and
 - (ii)within 30 days of completion of continuing education course;
 - (B) self-assessment reports as required by the commission;
 - (C) a copy of advisory board minutes during an on-site evaluation;
 - (D) training calendars-schedules must be available for review and posted on the internet, or another public venue, no later than 30 days prior to the beginning of each calendar quarter or academic semester. A continually updated and posted (live) calendar will meet this requirement;

- (E) any other reports or records as requested by the commission;
- (3) be responsible for the administration and conduct of each course, including those conducted at ancillary sites, and specifically:
 - (A) appointing and supervising qualified instructors;
- (B) maintaining course schedules and training files. At a minimum, training files shall contain:
 - (i) complete lesson plan;
 - (ii) clear learning objectives;
 - (iii) instructor biography indicating subject matter expertise and teaching experience:
 - (iv) approved class roster and original sign-in sheet; and
 - (v) course evaluation;
 - (C) enforcing all admission, attendance, retention, and other standards set by the commission and approved by the advisory board;
 - (D) securing and maintaining all facilities necessary to meet the inspection standards of this section;
 - (E) controlling the discipline and demeanor of each student and instructor during class;
 - (F) distributing a current version of the Texas Occupations Code, Chapter 1701 and commission rules to all students at the time of admission to any course that may result in the issuance of a license;
 - (G) distributing learning objectives to all students at the beginning of each course;
 - (H) ensuring that all learning objectives are taught and evaluated;
 - (I) proctoring or supervising all examinations to ensure fair, honest results; and
 - (J) maintaining training files, records of tests, and other evaluation instruments for a period of five years.
- (4) receive all commission notices on behalf of the training provider and forward each notice to the appointing authority;

M.	Provide the opportunity to	ranster	lesson p	lans,	learning	objectives,	media	visual	training
	material and all handouts to	POLIC	E DEP	ART	MENT.				

N. Provide the Police Department with a copy of the "Release of Liability and Statement of Understanding Basic Peace Officer Course" form for every student using a facility and/or instructor.

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2.2	Police Department will:		Deleted: Blank
A.	FOUR (4) sponsored cadet slots at half of the regular tuition for every additional two seats over the minimum participants when FOLK EDEPARIMENT instructors, facilities, or equipment are utilized in the training activity. However, the allotments do not accrue, meaning that the maximum number of fully sponsored cadets shall not exceed FOUR (4) per class and no more than FOUR (4) at ½ of regular tuition cost.	((Deleted: PD Deleted: PD
В.	Provide, at no cost, specialized instructional staff as requested by the LRGVDC for instruction of BPOC classes instructed or in-service courses attended, in whole or in part, by POLICE DEPARTMENT personnel.		Deleted: BPD
C.	Provide a list of prospective Sponsored Cadets on letterhead to the LRGVDC no later than 30 days prior to the start date of the academy. Submissions not received within the specified time frame may not be considered and the Cadets will be accepted at the full tuition rate.		
D.	Provide, at no cost, on-hand instructional equipment and facilities as may be requested by the LRGVDC for use in the Basic Peace Officer Course.		
E.	Provide certified POLICE DEPARTMENT firearms instructors approved by both POLICE DEPARTMENT and the LRGVDC to provide instruction at the firing range designated by LRGVDC and at no cost, access to the POLICE DEPARTMENT firing range for the LRGVDC Regional Police Academy Basic Peace Officer Course instructed at the Site. Upon advanced scheduling provide at no cost, support to include instruction as needed and access to the POLICE DEPARTMENT firing range for the LRGVDC Regional Police Academy Basic Peace Officer Course instructed at other sites.		Deleted: BPD Deleted: BPD Deleted: BPD Deleted: Blank Deleted: BPD
F.	Provide lesson plans, learning objectives, and any and all media visual training material in conjunction with any Basic Peace Officer Course or instructed in-service courses in accordance with Title 37, Part 7, Chapter 215 - TAC 215.10 assuring that all TCOLE Rules and Regulations are met at LRGVDC. An instructor teaching a course must:		
	(1) hold a valid instructor license;		
	(2) certificate; or		
	(3) be designated, in writing, as a subject matter expert in the course by the training coordinator.		
	• The instructor is responsible for:		

 ensuring compliance with commission rules and guidelines;
 preparing, maintaining, and submitting reports of training to LRGVDC administration location within two weeks of completing that specific chapter; unless otherwise approved by Training Coordinator

- (3) the administration and conduct of each course taught;
- (4) at a minimum, providing a complete lesson plan, clear learning objectives, instructor biography, approved class roster and original signin sheet/daily roster, course evaluation, students' completed testing instrument, test key, all applicable handouts, make up assignments, and any memos when there is an inconsistency with the documentation provided to the training coordinator for the training file;
- (5) enforcing all attendance and other standards set by the commission or the training advisory board;
- (6) maintaining the discipline and demeanor of each student during class;
- (7) distributing or presenting learning objectives to all students at the beginning of each course;
- (8) ensuring that all learning objectives are taught; and
- (9) ensuring examinations are proctored or supervised to have fair, honest results.
- (10) instructor shall follow the BPOC Calendar as provided and approved and if the instructor wishes to deviate from the Calendar, a request must be submitted to the LRGVDC training coordinator for review and approval.
- G. Provide all completed Basic Peace Officer Course chapters or in-service material to the LRGVDC by the tenth (10th) day of the completion of the block of instruction.
- H. Provide LRGVDC prescribed uniforms for all POLICE DEPARTMENT personnel attending the Basic Peace Officer Academy.
- I. Provide LRGVDC RPA a signed Release of liability Waiver and Assumption of Liability absolving the LRGVDC RPA of liability for the Cadets to participate in VOLUNTARY community functions. Cadets must me be provided the option to op-out of the event. Cadets who volunteer to assist will not be in Academy uniform for the duration of the event. All functions must be outside the scope of normal Academy operational hours. Cadets who are agency employees will operate as prescribed by their agencies chain of command.
- J. Provide full charges and fees, if applicable, for POLICE DEPARTMENT personnel attending special training events (i.e. special presentations, conferences, sponsored training events, etc.) hosted and sponsored by the LRGVDC.
- K. Provide housing/office space for all lesson plans, learning objectives and any and all media visual training material in conjunction with any Basic Peace Officer Academy Course or any in-service courses making sure all TCOLE Rules and Regulations are met.
- L. Provide a designated point of contact within <u>POLICE DEPARTMENT</u> as a liaison for Veterans Affairs and refer those applicants to RPA staff.

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III. Binding Effect; Benefiting Parties

- 3.1 This Agreement shall bind and benefit the respective Parties and their legal successors, but shall not otherwise be assignable, in whole or in part, by either Party without first obtaining the written consent of the other Party.
- 3.2 This Agreement inures to the benefit of and obligates only the Parties. No term or provision of this Agreement shall benefit or obligate any person or entity not a Party to the Agreement. The Parties shall cooperate fully in opposing any attempt by any third person or entity to claim any benefit, protection, release, or other consideration under this Agreement.

IV. Governmental Functions; Liability; No Waiver of Immunity or Defenses

- 4.1 Notwithstanding any provision to the contrary herein, this Agreement is a contract for and with respect to the performance of governmental functions by governmental entities.
 - 4.1.1 The services provided for herein are governmental functions, and the LRGVDC and the CITY shall be engaged in the conduct of a governmental function while providing and/or performing any service pursuant to this Agreement.
 - 4.1.2 The relationship of the LRGVDC and the City shall, with respect to that part of any service or function undertaken as a result of or pursuant to this Agreement, be that of independent contractors.
 - 4.1.3 Nothing contained herein shall be deemed or construed by the Parties, or by any third party, as creating the relationship of principal and agent, partners, joint ventures', or any other similar such relationship between the Parties.
- 4.2 Each Party reserves and does not waive any defense available to it at law or in equity as to any claim or cause of action whatsoever that may arise or result from or in connection with this Agreement. This Agreement shall not be interpreted nor construed to give to any third party the right to any claim or cause of action, and neither the City nor the LRGVDC shall be held legally liable for any claim or cause of action arising pursuant to or in connection with this Agreement except as specifically provided herein or by law.
- 4.3 Neither Party waives or relinquishes any immunity or defense on behalf of itself, its trustees, councilmembers, officers, employees, and agents as a result of the execution of this Agreement and the performance of the covenants and agreements contained herein.

4.4	The	LRC	iVDC	agre	es to	hold	the	<u>POLIC</u>	CE	DEPA	ARTM	ENT	and	the	City	of
			, Tex	as, ha	rmless	from	any a	nd all cl	ain	ıs arisir	ig out	of act	s or on	iissic	ns of	the
LRGV	/DC	during	any	Basic	Peace	Offic	er A	cademy	or	police	in-sei	vice	trainin	g cla	sses	and
activit	ies															

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4.4.1 The **POLICE DEPARTMENT** agrees to hold the Lower Rio Grande Valley Development Council harmless from any and all claims arising out of acts or omissions of **POLICE DEPARTMENT** during any Basic Peace Officer Academy or police in-service training classes or activities.

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4.4.2 This section does not apply to, nor has any effect in, Workers Compensation claims filed against either party by that party's personnel, resulting out of acts or omissions during any Basic Peace Officer Academy or police in-service training classes and activities.

V. Notices

5.1 All correspondence and communications concerning this Agreement shall be directed to:

Manuel Cruz, Executive Director

301 W. Railroad Street Weslaco, TX 78596

CITY: First, Last, City Manager

Address

LRGVDC:

, TX 785<mark>xx</mark>

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Notices required hereunder shall be hand-delivered or sent by prepaid certified mail, return receipt requested.

VI. Severability

6.1 If any provision of this Agreement shall be held invalid or unenforceable by any court of competent jurisdiction, such holding shall not invalidate or render unenforceable any other provision hereof, but rather this entire Agreement will be construed as if not containing the particular invalid or unenforceable provision(s), and the rights and obligations of the Parties shall be construed and enforced in accordance therewith. The Parties acknowledge that if any provision of this Agreement is determined to be invalid or unenforceable, it is their desire and intention that such provision be reformed and construed in such a manner that it will, to the maximum extent practicable, give effect to the intent of this Agreement and be deemed to be validated and enforceable.

6.2 LRGVDC may immediately suspend operation of contract with FOLICE DEPARTMENT for noncompliance with the terms of the contract or any TCOLE rule or law. Operation of the contract may be suspended for a period of time, including a period pending outcome of an investigation or until remedial compliance with applicable standards has been met. The suspension is considered effective when POLICE DEPARTMENT is notified in writing.

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VII. Entire Agreement

7.1 This Agreement is the entire agreement between the City and the LRGVDC as to the subject matter hereof and supersedes any prior understanding or written or oral agreement relative

to the subject matter hereof. This Agreement may be amended only by written instrument duly approved and executed by both Parties in accordance with the formalities of this Agreement.

VIII. Governing Law; Venue

8.1 All Parties agree that this Agreement shall be construed under the laws of the State of Texas, and obligations under the Agreement shall be performed in Hidalgo County, Texas. Should the need for dispute resolution arise, venue shall be in Hidalgo County, Texas.

IX. Term and Termination

9.1 This Agreement shall be for an initial term of two (2) years and will automatically renew for subsequent one-year terms unless terminated as herein provided and subject to any Deleted: one year necessary funding being appropriated by the governing bodies of the Parties. 9.2 Either party may terminate this Agreement in whole or in part hereto whenever such termination is found to be in the best interest of either party. Termination shall be affected by the Deleted: effected conveyance of a written notification thereof to the other party at least ninety (90) days in advance of the effective date of the termination. 9.3 Either party may terminate this contract upon ten days written notice. The LRGVDC may also terminate this contract if: Deleted: BPD (a) the **POLICE DEPARTMENT** training staff intentionally or knowingly submits, or causes the submission of, a falsified document or a false written statement or representation to the LRGVDC; (b) POLICE DEPARTMENT training staff has not met the needs of the communities or Deleted: BPD agencies it serves; (c) **POLICE DEPARTMENT** training staff fails to comply with any term of a contract or Deleted: BPD violation of a TCOLE rule or law, including when a provider has been classified as at risk under this chapter for a twelve-month period without complying with commission rules; (d) **POLICE DEPARTMENT** training staff has failed to conduct training within a calendar Deleted: BPD year without a waiver from the Training Coordinator; or (e) If applicable, POLICE DEPARTMENT training staff has lost accreditation, including Deleted: BPD SACS or THECB approval. Deleted: ¶ X. Current Revenues

10.1 Pursuant to Section 791.001(d)(3), Texas Government Code, each party paying for the performance of governmental functions or services will make those payments from current revenues available to the paying party.

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XI. General Terms

- 11.1 **Execution in Counterparts.** This Agreement may be simultaneously executed in several counterparts, each of which shall be an original and all of which shall be considered fully executed as of the date first written above, when all Parties have executed an identical counterpart, notwithstanding that all signatures may not appear on the same counterpart.
- 11.2 **Effective Date.** The Effective Date of this Agreement shall be the date last executed by a Party.

IN WITNESS WHEREOF, the Parties have executed this Agreement by their authorized representatives as of the dates noted below.

[SIGNATURE PAGE TO FOLLOW]

		LRGVDC	
		By:	
		Date:	
	APPROVED AS TO FORM		
	Legal Counsel		
1		CITY OF	Deleted: BLANK
ļ		By:	
		Date:	
	ATTEST:		
	City Secretary		
	APPROVED AS TO FORM		
	City Attorney, City of		Deleted: Blank

MEMORANDUM OF UNDERSTANDING AMENDMENTS

City Manager

The parties agree that this agreement is given and accepted upon the expressed condition that it cannot, in any manner, be changed, altered, varied, or modified unless such modification, change, or alteration shall be in writing and executed by both parties.

This agreement may be amended by mutual written agreement of both parties and terminated by either party giving not less than thirty (30) days written notice prior to the proposed effective date of the proposed amendment or termination.

In the event of actions which may include, but not limited to, actions that are illegal, unsafe instructional practices, unethical, or not in the best interest of either party, this agreement can be immediately terminated.

IN WITNESS WHEREOF, the Parties have executed this Agreement by their authorized representatives as of the dates noted below.

, Texas

The effective start date of this agreement is the	day of20	
NAME: Chief of Police Texas Police Department	NAME: Mayor City of	Deleted: ¶ ¶ Deleted: Blank Deleted: Blank
NAME:	NAME: Executive Director	

Lower Rio Grande Valley Development

Deleted: Blank

EXHIBIT "A"

(Note: Refers to the LRGV Academy BPOC Rules, Policies and Procedures) Document is available on-line,

Formatted: Font: 14 pt

EXHIBIT "B"

TEXAS COMMISSION ON LAW ENFORCEMENT REPORT OF TRAINING

Page #	TCOLE Dept. or Provider #	Course #	Today's Date	Total	Beg. Date	Ending Date	Provider Type:		
				Hours					
1	511481						- Contract Provider		
							Other		
Course Titl	e:		Today's	Name of A	Name of Academy / Department:				
			Hours	Lower Rio Grande Valley Regional Police Academy					
					Name & PID:	C	•		

	PID#	Last Name, First Name	Class	D.O.B.	Print Name
1.					
2.					
3.					
4.					
5.					
6.					
7.					
8.					
9.					
10.					
11.					
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13.					
14.					
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19.					
20.					
21.					
22.					
23.					
24.					
25					

THESE STUDENTS HAVE COMPLETED THIS COURSE AND ARE APPROVED FOR CREDIT.

			956-682-3481	
Acad./Training Coordinator (please type or print)	Signature	Date	Phone #	
If avaidant on a "Other " abiate	f administrator sinna			

If provider type "Other," chief administrator signs.

EXHIBIT "C"



Lower Rio Grande Valley Academy

B.P.O.C.



(Name & Time) Ex: Mission Day Chapter 1 - Professionalism & Ethics

<u>Last Name</u>	<u>First Name</u>	<u>PID #</u>	Exam Grade	Retest
Test Administer	ed By:	()	/ /
	stered By:			
Number in () in	dicates the amou	nt of the exam f	ailures the Cadet	currently has at

Number in () indicates the amount of the exam failures the Cadet currently has at the time the exam is administered.

EXHIBIT "D"



DELLINO GIANOF LA PER LA PORTI DE LA PORTI	Course Title: Instructor: Location:				
Please rate the overall quality of this course and/or presentation	All ratings/score	s of a 1 or 2	Satisfactory require written de case be constructive	tail justifica	ation on the
Instructor Appearance	1	2	3	4	5
Instructor presented lesson clearly and logically.	1	2	3	4	5
Instructor displayed general knowledge of lesson delivered.	1	2	3	4	5
Instructor was easy to understand.	1	2	3	4	5
Instructor answered all question(s) thoroughly.	1	2	3	4	5
Instructor covered all learning objectives thoroughly.	1	2	3	4	5
Lesson goals were achieved.	1	2	3	4	5
Instructor's demeanor was Professional.	1	2	3	4	5
Participant handout with sources & references were helpful.	1	2	3	4	5
Were the knowledge & skills taught helpful to you.	1	2	3	4	5
Classroom facilities	1	2	3	4	5

Did the lesson PowerPoint help you to understand and visualize learning objectives?

What was the most valuable learning objective to you? Why?

Did you gain knowledge and/or skills from this course that will enhance your job performance? Please Explain:

Suggestions to improve (Comments): Feel free to write on the back your comments help us improve course quality.